



Community living made easy

EZist Registration Guide

Steps to register on the EZist app and join your community.

Step 1

From your phone or computer follow the link below:

https://ezist.enabled.world/t_6e1d45fa0dd86963e91e0499b5ea8cd5

Step 2

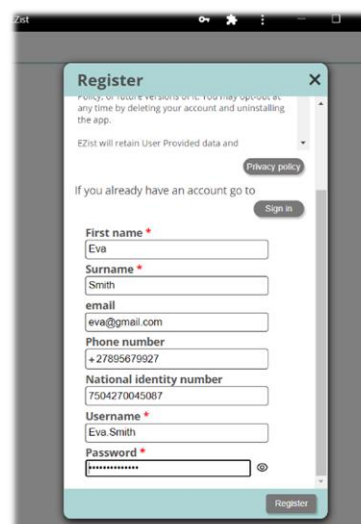
Your browser will open on the registration window and a summarised version of the EZist Privacy Policy will be displayed. Scroll down and fill out your information in the fields provided. The credentials you provide must match the details your community has on record:

- First Name **John**
- Last Name **Smith**
- Phone Number **+278888888888**
- Email Address **John@email.com**
- ID Number **123456789**

Your username is automatically set to firstname.lastname Eg. **John.Smith**

Select a Password - (**Your password is not recoverable, so make sure to remember it**)

*NOTE: If you install the EZist app on a different device, then **SIGN IN** with the same username and password.*



Step 3

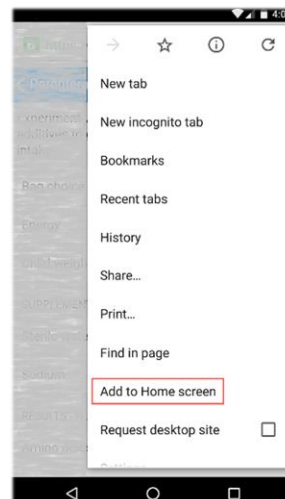
Install the EZist app on your device:

EZist is a Progressive Web App and will need to be installed from your browser and will not be found in the App store. Please take note of the guide below to assist with installation on your different devices.

Android


In your browser menu, on the same EZist web app page you've used to register, scroll down, and tap on the "Add to home screen" option in the list (wording may differ depending on browser and model).

This will add the EZist App icon to your home screen for ease of access.

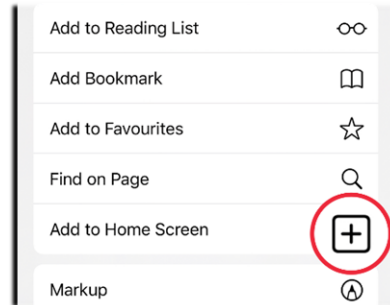
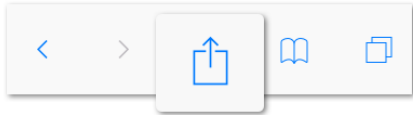





iPhone

On your browser screen select the “Share” option at the bottom of the screen. 

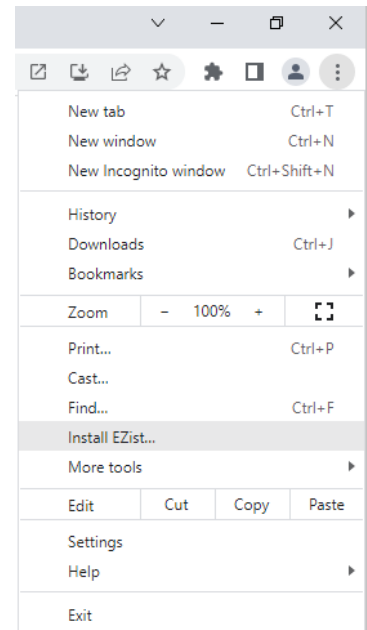
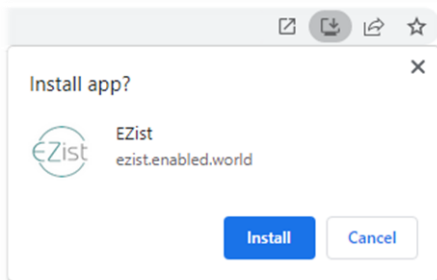
Scroll to "Add to home screen" and tap. This will add the EZist App icon to your home screen for ease of access.



Windows computer

At the top of your browser window, in the address bar, tap on the plus symbol or download icon. 

Alternatively, the same option can be found in the top right browser menu, labelled as “Install EZist” (exact wording differs between browsers). Once installed you will then be able to find the EZist App on your desktop for ease of access.



Step 5

Get started and join your community:

Once you have completed your registration on the app, EZist will open on the “Welcome to EZist” topic.

Before you can start you will need to connect to your community. This can be done by clicking or tapping on the join button in the topic and following the prompts on screen.

There are tutorials provided below, should you need a more detailed guide, to join your community in your private (*if property is registered in your private capacity*) or business capacity (*if property is registered under a business*).



[Joining community as a private individual](#)



[Join community as a business](#)

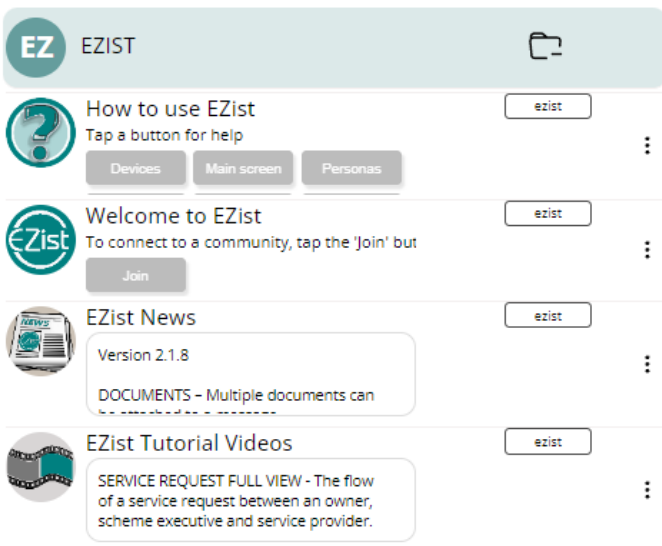
Once you have submitted your information and entered your OTP (One Time Pin) you will need to consent to the Privacy Policy to finalise your request.

Once the community managers and or Scheme Executives have confirmed your information, your community will automatically be added to the main screen. Note - it may take up to 12 hours for your request to be processed.

From here you will be able to start using EZist and all the features provided, such as community chats and logging a service request. There are separate tutorials provided on the app and website for these.

Registration Complete!

Return to the main page by clicking the BACK ARROW in the top left corner of the screen and open the EZist topics to familiarise yourself with the different options available and other tutorials.



Further information is available on the official EZist website.

<https://ezist.online/>

